



25 YEARS



THE GRAND RAPIDS PRESS

Sunday, February 18, 2007

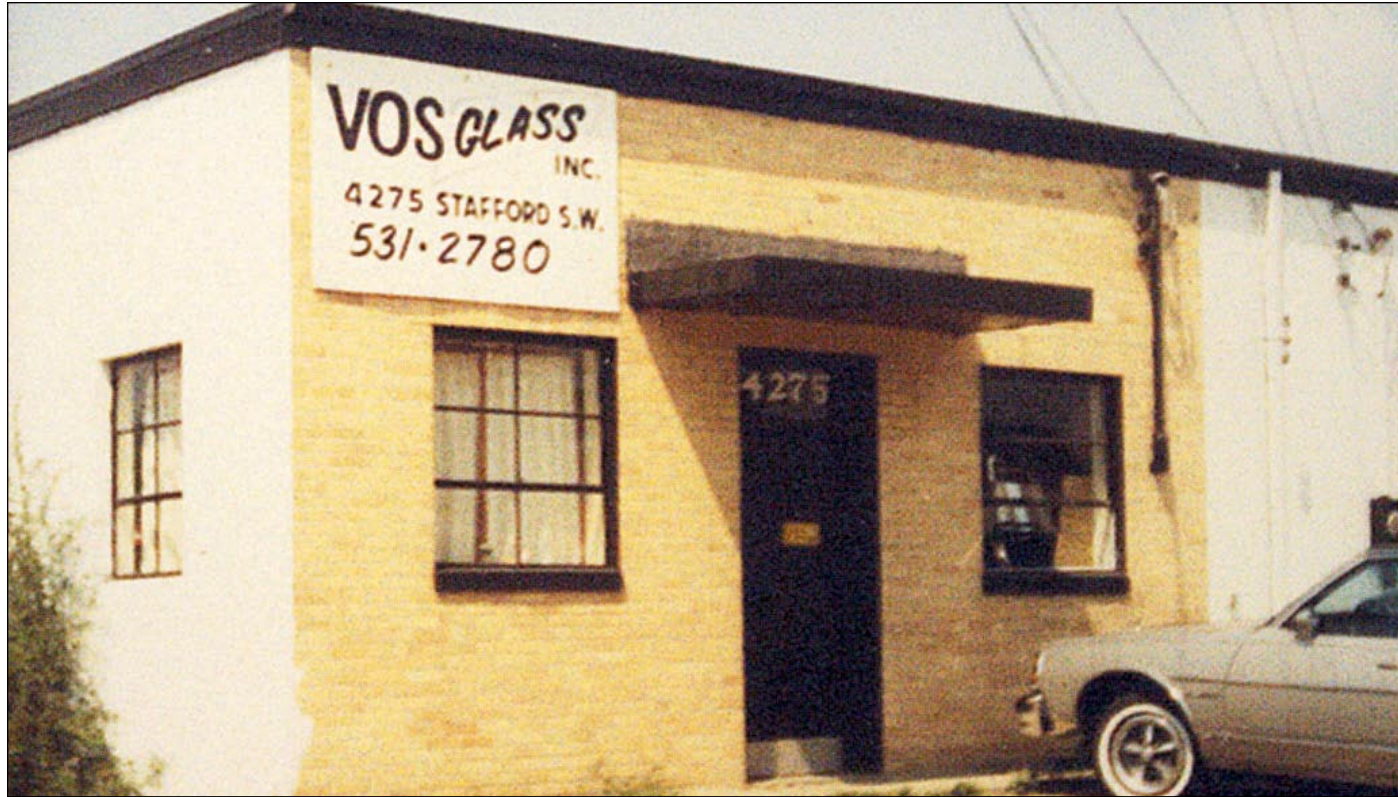
Advertising Section



# CELEBRATING 25 YEARS

Vos Glass is a full-service glass company serving the commercial, residential and automotive markets—a true leader in its field through a combination of craftsmanship, service, integrity and innovation.





The original Vos Glass location on Stafford Avenue SW.

## From Modest Beginnings

BY MARK NEWMAN, PRESS ADVERTISING

Like many family businesses, Vos Glass began around a kitchen table.

In the 25 years since Clarence "Jake" Vos and his wife Barb decided to start their own business with partners John Merryweather and Nelson Veltman, the company has experienced the kind of exponential growth that they never could have imagined from their modest kitchen table.

Today, Vos Glass is a full-service glass company serving the commercial, residential and automotive markets, a true leader in its field through a combination of craftsmanship and service, integrity and innovation.

Now operating under second-generation leadership, the Grand Rapids-based company enjoys a strong position in the West Michigan market by showing pride and professionalism in every glazing project it tackles.

Vos-Graham has been with the company in various positions since 1983, taking leadership as president in 2001.

Some things, however, haven't changed.

"We're still like one big family," said Linda Vos-Graham, daughter of founder, Jake Vos, who passed away in 2003. "We've had many father-son, brothers, cousins and husband-wife employees."

Along with her brother Paul who spent the first 18 years with the company, Vos-Graham points to longtime "founding" employees: Jeff and Kevin Veltman, sons of Nelson Veltman; Pat Merryweather, wife of John Merryweather; and Ken Graham, Vos-Graham's own husband, who joined the staff in 2001, continuing the husband-wife tradition.

Then there's Tom Johnson, whose father also retired from Vos Glass. Johnson has worked his way up from glazier to



Company founders, Barb Vos, Clarence "Jake" Vos and John Merryweather, in 1982.

project manager to Director of Business Development over the course of his 20-plus years with the company.

All told, there are 17 employees who have been with the company at least 20 years. Employees typically develop uncommon loyalty to Vos Glass. A group of five employees carpool 70 miles every day from the Reed City area. On most days, they're the first ones at the shop.

It's the same commitment to excellence, integrity and hard work that drove Jake Vos to build not only a strong company but also a solid reputation for treating people like family.

"Jake always tried to be fair," said his wife Barb, who still works in the Vos Glass offices at the age of 74. "He believed in good pay for a good day's work."

From modest beginnings in a small brick building on Stafford Avenue near 44th Street, Vos Glass grew into the vibrant business it is today.

There was its first noteworthy commission: the renovation of the former Bishop Furniture building and later, the company's first major commercial project for Westinghouse Furniture Systems, now Knoll.

The company moved to Scribner Ave. NW in 1983, the same year that Vos-Graham was chosen to head up the company's new automotive division, a harbinger of the direction in which Vos Glass would head.

Over the years, commercial projects were augmented by developing residential work and a leadership position in the auto glass industry.

"There is definitely a feeling of pride as we drive around our community and reflect on the projects we've been a part of," added Vos-Graham.

In 2005, the company opened its Resource Center on Scribner as a hands-on, experimental showroom to further educate architects, designers, builders and homeowners about the possibilities of glass.

The underlying principle behind every project, every expansion, every innovation has always been to ensure the complete satisfaction of the Vos Glass customer, to treat them like family.

It's the reason Jake Vos loved spending time with customers in the company's waiting room, talking with them like they were sitting at his kitchen table.

That same spirit lives on today.

"When somebody comes here for a project, whether it's a single door or an entire building," Vos-Graham said, "we treat that person like they're the most important person."



Linda Vos-Graham, with late father, Clarence "Jake" Vos.



Founders John Merryweather and Barb Vos, shown with current company president, Linda Vos-Graham.



Vos Glass celebrates its 25th Anniversary with over 50 employees.



Publicity photo for celebration of 20 years.



visit our new website  
[www.vosglass.com](http://www.vosglass.com)

## 25 Years of Dedicated Service

### COMMERCIAL

Vos Glass offers extensive expertise and experience in commercial glazing, which accounts for the bulk of the company's business. Its services to the commercial sector include the installation of entrances, storefronts, curtain walls, windows, glass and translucent skylights, aluminum panels and glass and glazing.

### RESIDENTIAL

Vos Glass assists in the installation of all types of residential glazing projects, including glass shower and tub enclosures, aluminum and glass railing systems, custom mirrors, windows, cabinet door glass and glass shelves and tabletops.

### AUTOMOTIVE

Vos Glass uses original equipment glass (the same glass used by the manufacturer) to ensure the highest quality installation. The company's experienced technicians work on all types of foreign and domestic vehicles including cars, trucks, vans, SUVs, semis, buses and RVs.



Mike Sheppardson, CSR, has been with Vos seven years.

### SERVICE

Vos Glass offers repair and replacement services for glass and related products, including replacement in the event of a failed seal on insulated glass, aluminum door adjustments and quick-response service for broken glass related to vandalism, break-ins and storm damage.

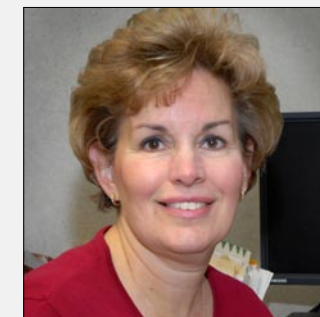


CSR, John Clelland helps customer.



Receptionist Sharon Theurkauf welcomes a visitor.

## Proud Employees Share Memories



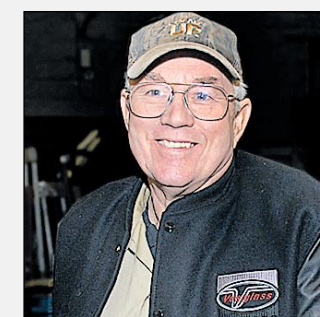
"Vos continues to grow and take on more challenges. Through it all, the company has kept the same values, like caring about employees and their safety. Vos Glass has always been very serious about safety."

**Pat Merryweather, Office Manager/Safety Director**  
Employee since 1982



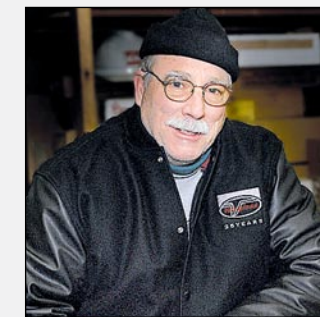
"I wish some of the younger guys could have experienced what I did working with Jake Vos. He could be demanding at times but I learned a lot from him. Of course, I'm still learning. In this work, you're always learning."

**John Kwekel, Superintendent**  
Employee since 1985



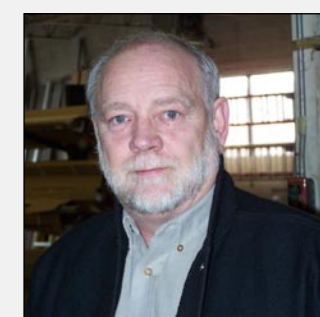
"At Vos Glass, it's really a family atmosphere. If you get done with a job, you automatically look to help somebody else. We have a good time working with each other. It's the kind of place where you would rather come to work than stay at home. How many people can say that?"

**Larry Foote, Glazier**  
Employee since 1985



"Jake Vos took a lot of pride in this company and that has always extended to the people who work here. No matter where you go, people know Vos Glass and our pride shows in the work 'we' do. The word 'I' doesn't fit down here. We always work as a team. That's the way it's always been."

**Tom Hilbrands, Senior Glazier**  
Employee since 1982



"Vos is the best place to work in the glass business. We strive to keep our standards of quality and integrity the highest in the industry."

**Tom Johnson, Director of Business Development**  
Employee since 1985

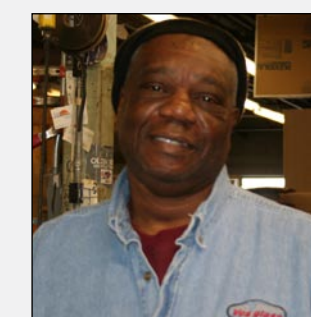


"When my brother and I graduated from high school, our dad recruited us to come to work at Vos Glass. He had worked with Jake Vos for many years and it was obvious that a lot of construction companies respected him. The whole company today is carrying on the tradition he started."

**Jeff Veltman, Glazier**  
Employee since 1985

"I've had opportunities to go to other glass shops in the past, but there's no doubt that Vos Glass is one of the best companies in the glazing field. The quality of the work is what separates us from the rest."

**Kevin Veltman, Glazier**  
Employee since 1985



"We don't have a lot of turnover. Most of the people who work here have been here a long time. Some of us are dinosaurs, but we still continue to improve."

**Bobby Dilworth, Shop Fabricator**  
Employee since 1987



"I enjoy talking with our customers. It's that interaction, working with people one-on-one, that I like most about my job. When we get referrals, whether it's from general contractors, builders or property managers, it shows we have a good reputation for quality work and customer service."

**Doug "Augie" Alspaugh, CSR-Field Estimator**  
Employee since 1985

# PARTNER SUPPLIERS



**ECHO ETCHING** – Echo Etching, a division of Grand River Interiors, Inc., works with designers and architects to create custom architectural glass for projects ranging in scale from small decorative panels to complete building interiors.

Almost everything the company does is custom: doors, sidelights, transoms, room dividers, signage, furniture components, decorative elements and even sculpture.

"We don't have a catalog or sell specific products per se," said John Hogenson, who oversees sales and marketing efforts at the Grand Rapids-based firm.

In Vos Glass, Echo Etching has found the perfect partner.

"Vos understands the technical side of glass and we benefit from their expertise. This allows us to use our cutting-edge capabilities on the commercial projects, like office buildings, hospitals, schools and universities, that we support together," said Hogenson.

Joint projects include decorative interior glass at Saint Mary's Southwest Outpatient Care Center, specialized light diffusing glass at the recently renovated Grand Rapids Civic Theatre, and numerous applications at Saint Mary's Lacks Cancer Center.

"We work together both as neighbors and business associates. Between their showroom and ours, the design community can see the incredible array of glass products and applications."

[www.echoetching.com](http://www.echoetching.com)



PRESS PHOTO/DEB KIK  
Saint Mary's Southwest Outpatient Care Center – Byron Center



**GLASS & MIRROR CRAFT** – Glass & Mirror Craft Industries, Inc. has been a leader in the glass industry for over 40 years. Their products can be seen all over the country at major hotels, casinos, universities and museums.

"We've been a behind-the-scenes supplier for a lot of major glazing contractors like Vos Glass for a long time," said Jay Knight, sales account manager. "Over the past years, we've enjoyed a growing relationship with Vos as Western Michigan has begun to see our capabilities as we team up on various projects."

Glass & Mirror Craft manufactured the distinctive custom curved corrugated glass which was installed in the entrance of the Grand Rapids Press distribution center.

In 2006, Vos Glass was awarded the Associated Builders and Contractors, Inc., Western Michigan Chapter's "Award of Excellence" in the Interior Glass and Glazing Category for the interior glass for the West Michigan Center for Arts and Technology (WMCAT) which featured products manufactured by Glass & Mirror Craft.

According to Linda Vos-Graham, president of Vos Glass, "The people at Glass & Mirror Craft are really creative and their product knowledge is vast. We know we can rely on them to help us fulfill the customer's vision."

[www.glassandmirrorcraft.com](http://www.glassandmirrorcraft.com)



The Grand Rapids Press Distribution Center



**GLASSOURCE** – Glassource was one of the first companies in the state to offer frameless shower doors, a product that captured the imagination of customers like Vos Glass, who turned to the Grand Haven-based company to fill their diverse needs for residential glass products.

"Our shower doors remain one of our top products, but we offer a variety of products, including 20 different patterned glasses, beveled mirrors and decorative entryway glass," said Jim Arnold, Glassource president. Many of their products are featured in the Vos Glass Resource Center.

Glassource offers custom glass fabrication, from intricate shape beveling to routing and polishing almost any edge profile on internal as well as external edges.

"Glassource has really served our residential market well. Their quality products and services match our expectations," added Angie Fett, residential department service writer, Vos Glass.

"Vos is definitely a leader in West Michigan and it's nice to be able to have them as one of our accounts," said Jim Arnold.

[www.glassource.net](http://www.glassource.net)



Glassource Shower Enclosure



**KAWNEER** – Kawneer North America has supplied architectural aluminum products and systems to Vos Glass almost from its beginnings, but Kawneer's history goes back much further.

Founded more than 100 years ago in Kansas City, Kawneer has remained focused on quality, reliability and innovation since its invention of the first metal molding for storefronts.

"For nearly 25 years, Kawneer has been partnering with Vos Glass to create beautiful and dynamic buildings in the region," said Gerry Portelli, Kawneer's architectural sales representative. These projects include Bridgewater Place, the Grand Rapids Convention Center and GVSU's Lake Ontario Hall.

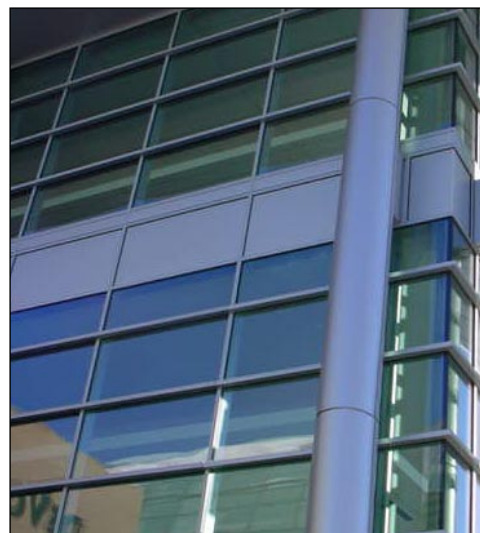
"We've worked on countless projects together, varying in size and in scope, and we attribute much of our success to our ability to work closely and efficiently together."

Kawneer's comprehensive product portfolio includes entrances, framing systems, windows and curtain wall systems, which are used on a myriad of applications.

"Kawneer and Vos Glass have great synergy and a true partnership," Portelli said. "We look forward to the next 25 years of working with them."

Kawneer is part of Alcoa's global Building and Construction Systems (BCS) business unit headquartered in Geneva, Switzerland, a leading producer and manufacturer of aluminum products and components.

[www.alcoa.com](http://www.alcoa.com)



Grand Rapids Convention Center, Phase IV



**TUBELITE, INC.** – Quality products, on-time delivery and dependable service are hallmarks in the construction business and Tubelite is dedicated to being among the best in the industry.

A leading supplier of storefront, entrance and curtain wall products, Tubelite has been fabricating and distributing aluminum products for the glass and glazing industry since 1945. With facilities located in Reed City and Grand Rapids, Tubelite has supplied products to Vos Glass from their first year.

Tubelite products are on display in the Vos Glass Resource Center.

"It has truly been a pleasure and a privilege to work with the fine individuals at Vos Glass over the years," said Ken Werbowy, Tubelite president and CEO. "Our shared focus on ensuring jobs are done right and on time has helped both companies to grow and prosper together."

Tubelite and Vos Glass have worked on hundreds of local projects, including Aspen Surgical, the Walker Fire Station, Mid-Town Village in northeast Grand Rapids and Founders Bank & Trust on the East Beltline.

[www.tubeliteinc.com](http://www.tubeliteinc.com)



Aspen Surgical



**OLDCASTLE** – Although the name of the company has changed over the years with the evolution of ownership, the people at Oldcastle-Burnips haven't. And their commitment to service and quality has remained. For these reasons the relationship between Oldcastle-Burnips and Vos Glass has been a constant for a quarter of a century.

"They understand what our customers expect from us and what we in turn need from them," says Linda Vos-Graham. "Everyone at Oldcastle-Burnips from Ann in estimating, to Tony in production, to Rob in delivery, takes pride in providing us the best service and products."

While insulated units are the primary product delivered to Vos, Oldcastle also provides a comprehensive range of architectural glass products. "We can fabricate or provide a large range of products from major manufacturers like Pilkington, PPG and Guardian," said Brent Moomey, general manager of Oldcastle-Burnips.

The Burnips operation focuses mainly on the commercial construction market, which puts a premium on quality and on-time delivery for customers like Vos. In fact, Oldcastle delivers to Vos Glass or directly to the construction sites nearly every day.

"All of us at Oldcastle-Burnips have the utmost respect for the Vos team," Moomey said. "We feel very fortunate to have them as one of our largest customers."

[www.oldcastle.com](http://www.oldcastle.com)



PRESS PHOTO/DEB KIK  
Rob Doster of Oldcastle-Burnips.

# A Reputation of Excellence & Quality



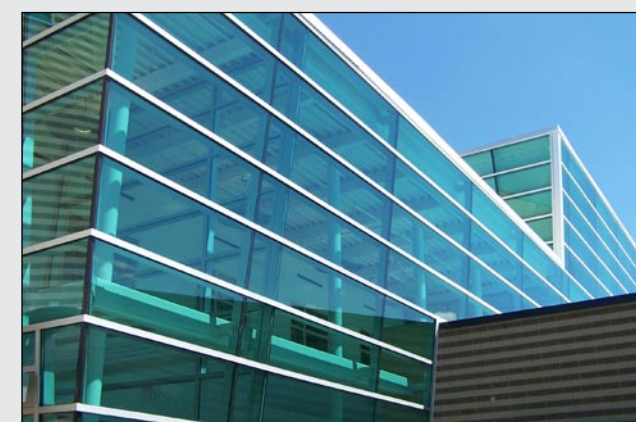
East Grand Rapids Community Center



Hendrik & Gezina Meijer Surgery & Patient Care Center – Greenville



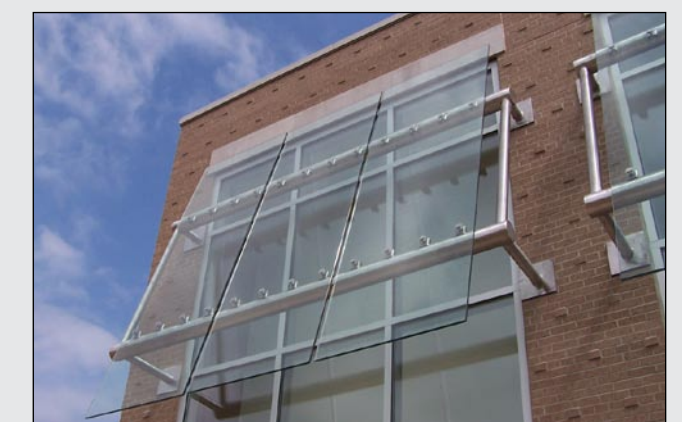
Grand Rapids Civic Theatre Renovations



Grand Valley State University – Lake Ontario Hall



Kenmoor Office Building



Leigh's Retail Store



Calvin College Pedestrian Bridge



Home & Building Association of Greater Grand Rapids



Mainstreet Retail



Mercantile Bank of West Michigan Corporate Headquarters



Resurrection Life Church – Grandville



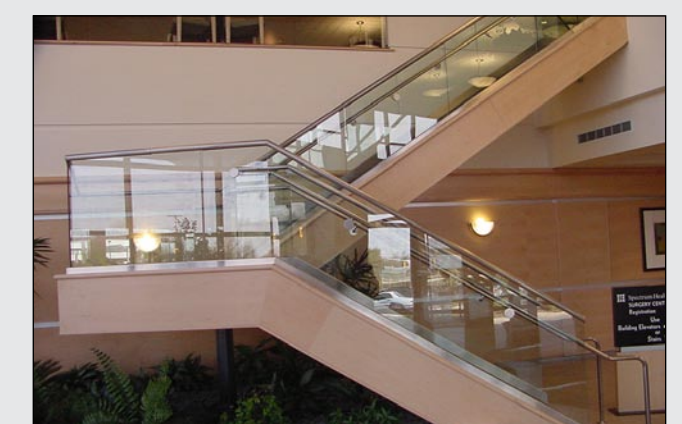
D&W – Rockford



PRESS PHOTO/JAMES MARKUS  
Leo's Restaurant



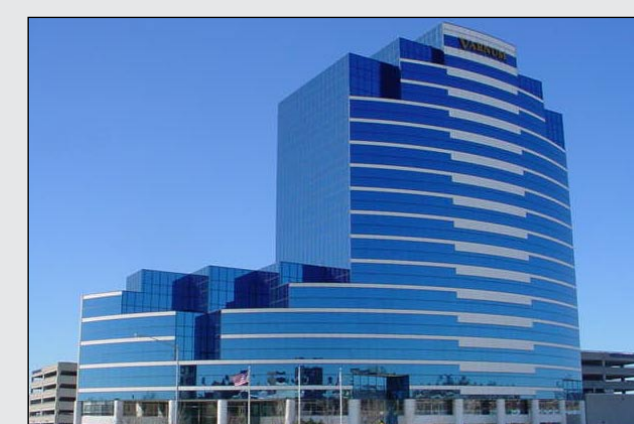
Alger Middle School



MMPC – Lake Drive



Interurban Transit Partnership – The Rapid



Bridgewater Place



PRESS PHOTO/DEB KIK  
Saint Mary's Southwest Outpatient Care Center – Byron Center

# COMMERCIAL

# RESOURCE CENTER



Outside the Vos Glass Resource Center, a sculpture illustrates some of the various types of aluminum and glass available.

## An Innovative, Creative Library

BY MARK NEWMAN, PRESS ADVERTISING

When Vos Glass was looking for a space that could showcase their products and services, it was clear that they didn't want a static space filled with catalogs and brochures.

"We wanted a space that would do more than show what we sell and install," said Vos Glass president Linda Vos-Graham. "We wanted a concept more along the lines of a creative center, a hands-on environment that encouraged people to think, research and generate ideas."

The company's innovative Resource Center opened in May 2005, providing a convenient location where architects, designers, builders and homeowners can get a closer look at nearly every option of architectural and decorative glass and related products.

Products are integrated throughout the Center, creating a cohesive, contemporary space that is filled from floor-to-ceiling, wall-to-wall, with a wide variety of functional displays that demonstrate product attributes, performance and applications.

"We took ideas gathered over the years and assembled them in ways that would help our customers make the right decisions," said Angie Fett, who helped design the Center.

"We have so many different products, from glass sinks to shower doors to mirrors, that we wanted to create a space that would highlight potential applications."

Visual displays are augmented by a large selection of samples, an expansive digital photo library of projects and a computer station for searching Internet sites and other information. "Essentially, it's a library where people can get all the help and guidance they could possibly want," Vos-



Hardware and mirror display featured in the Resource Center.

Graham said.

In addition, the Resource Center hosts local architects and designers for monthly presentations by various Vos Glass suppliers. One session, for example, might focus on ideas for storefront design.

"Continuing education is an important part of our mission," Vos-Graham said. "By satisfying the learning objectives of the local architectural community, we're creating opportunities for new ideas and new projects."



Some of the many design tools available at the award-winning Resource Center.



Vos Glass safety director Pat Merryweather accepts a STEP (Safety, Training and Evaluation Program) award from John Doherty, of Associated Builders and Contractors, Inc., Western Michigan Chapter.

## Safety First

BY MARK NEWMAN, PRESS ADVERTISING

Vos Glass has received many awards over the years, but there's one honor in particular that stands out in showing how the company feels about its employees.

Linda Vos-Graham points with pride to the Gold Award that her company received in 2006 from the safety committee of the National Associated Builders and Contractors, Inc.

"As owners, we truly want to let our employees know we care by providing everything possible for their safety," she said. "We do our best to walk-the-walk and talk-the-talk."

At Vos Glass, safety is not just an idea—it's a way of life.

Safety meetings are held twice a month for all shop personnel. Office workers also must attend regular safety meetings.

All employees are required to earn and maintain First Aid/CPR certification within six months of their hire date.

"That goes for everyone from the president down to the last apprentice hired," Vos-Graham said. "Safety is required to be practiced by every employee."

To encourage participation, Vos Glass has designed an incentive program to reward employees.

If, and only if, all employees meet the criteria, everyone receives a bonus. "The idea is you're going to make sure your partner on the job is safe," said Pat Merryweather, who oversees the company's efforts.

Vos Glass recently invested in an Automated External Defibrillator (AED) so that the life-saving device will be available at any time to protect employees.

A 10-member team has undergone AED training to ensure that someone knowledgeable in its operation is always on hand. The company also stages periodic drills in case the equipment is ever needed.

On job sites, Merryweather coordinates safety plans with the safety directors at other companies to ensure that Vos Glass employees always have a safe working environment.

Even employees of other companies have reaped the benefits. When a worker suffered a head injury on a job site, Vos Glass employees administered

visit our resource center  
**902 Scribner NW**  
 monday - friday  
 7 am - 5 pm

# RESIDENTIAL & AUTO

## Modern Homes Brilliant with Glass & Mirrors

BY MARK NEWMAN, PRESS ADVERTISING

"Glass has become a very prominent design feature in the residential market," stated Angie Fett, customer service representative for Vos Glass. Fett works daily with builders, designers and homeowners to find solutions to their residential glass needs.

Increasingly popular are frameless, European-style glass shower enclosures, which feature very little hardware. "Homeowners are generally focused on the decorative surfaces inside the shower to make a statement—and don't want the shower enclosure blocking these details."

For other areas of the home, whether it's new construction or a remodeling project, an amazing array of colors, textures, patterns and styles of glass are available. Vos offers more than 40 different patterns of glass for cabinet doors. Custom-cut vanity mirrors are fabricated in-house to accommodate light fixtures, outlets, holes, notches and cutouts.

Vos also offers innovative home solutions for glass sinks, glass shelves, mirrored closet doors, aluminum and glass hand railings, glass tabletops and desktops.

"Customers enjoy visiting Vos to get ideas and research the most recent, innovative glass styles and applications possible," Fett said.

People also bring in photos or pictures they've clipped from magazines to better describe their ideas. And Vos works with the customer to satisfy their needs.

For homeowners who have broken or seal failed windows in their home, Vos Glass replaces the insulated unit, rather than replacing the whole window—generally at a cost savings. A variety of insulated glass units are available such as tempered, Low-e, self-cleaning, and custom-cut pattern shapes. Self-cleaning glass has become an ideal solution for second or third story areas as it utilizes UV light to break down dirt and particles, while rainwater rinses it clean.

Vos Glass prides itself in helping homeowners find the right choice at the best price, provide warmth and comfort, and add value to their investment.



Vos Glass residential services include, shower enclosures, glass shelves, cabinet doors, table top glass, rail systems, insulated windows, mirrors and more.

## Automotive Team among Best in Business

If experience is the best teacher, Vos Glass goes to the



PRESS PHOTO/DEB KIK

Joe Orzechoski, auto glass technician, installs windshield.

BY MARK NEWMAN, PRESS ADVERTISING

head of the class in terms of auto glass replacement.

Department manager John R. Clelland has 40-plus years of knowledge in the field. Senior auto glass technician Joe Orzechoski has been specializing in auto glass repair work for Vos for nearly two decades.

Both will tell you that there's no cutting corners when you want the assurance of a quality installation.

"Windshields are actually just as important as seat belts today," Clelland said. "Airbag systems in cars actually deflect off the glass first to keep the occupants inside the vehicle in the event of a crash."

Auto glass is a structural part of today's automobiles and

improper installation can result in injuries to passengers.

Vos Glass offers a safe, quality installation by trained technicians using state-of-the-art tools and the highest quality original equipment glass.

"In the 1960s, the same windshield went into a Chevy, Pontiac, Buick and Oldsmobile," Clelland said. "Today, you have hundreds of different cars and every one of them takes different glass."

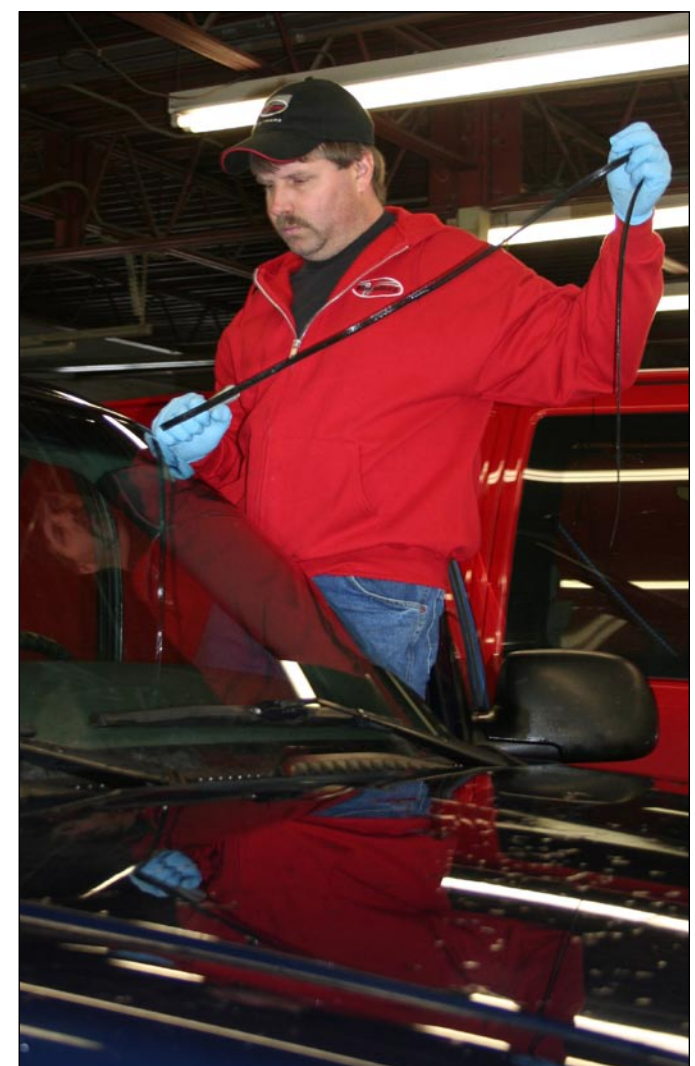
Quality workmanship is what separates Vos Glass from its competitors. "You have to learn every vehicle because they change from year to year," Orzechoski said. "It's my job to make it look like I was never there."

All auto glass is not created equal. Today auto glass may include everything from rain sensors to holographic instrument panel displays. Glass may be tinted to match the body color.

The company's experienced technicians work on all types of foreign and domestic vehicles including cars, trucks, vans, SUVs, semis, buses and RVs.

Vos Glass only uses primers, adhesives and sealers certified by Dow Automotive or Sika Automotive for Original Equipment Manufacturer (OEM) equipment. Clelland serves on the board of the Michigan Glass Association, a leading proponent of education within the industry.

In other words, Vos Glass doesn't skimp on quality, safety or service. All Vos installations meet federal motor vehicle safety standards. "When the job is done, we want our customers to be able to drive away with no worries down the road," Clelland said.



Auto glass technician Doug Bradley has nearly 20 years of auto glass replacement experience.

# COMMUNITY



## GRAND RAPIDS CHILDREN'S MUSEUM

Linda Vos-Graham doesn't do anything halfhearted, according to Teresa Thome, executive director of the Grand Rapids Children's Museum (GRCM). "Linda has boundless enthusiasm and she puts all of that energy into everything she does."

Vos-Graham spearheaded the creation of a construction exhibit at GRCM after seeing a similar display in Indianapolis.

Vos-Graham now sits on GRCM's board of directors and chairs the museum's exhibits and facilities committee.

Whether she's tapping the resources of other construction companies or recruiting volunteers or getting new carpeting for the museum, Vos-Graham throws herself into the challenge completely. "She gets people involved and I can safely say that our museum is better for it. I can't thank Linda and the great people at Vos Glass enough."



Mirror maze installed by Vos Glass at GRCM.

[www.grcm.org](http://www.grcm.org)



## HOME & BUILDING ASSOCIATION

Vos Glass joined the Home & Building Association of Greater Grand Rapids (HBA) in 1982, its first year in business.

According to Judy Barnes, Executive Vice President/CEO of HBA, "Vos has been an active member of our association and we have appreciated their involvement with us and our members. They were the glazing contractor on our own building here on the East Beltline and did a fabulous job."

Customer service representative Angie Fett is an active representative for Vos Glass on several HBA committees and projects.

[www.hbaggr.com](http://www.hbaggr.com)



Home & Building Association of Greater Grand Rapids



## ASSOCIATED BUILDERS & CONTRACTORS, INC.

Throughout the years, Vos Glass has won numerous awards from the Associated Builders and Contractors, Inc.

"Linda Vos-Graham, as a second-generation owner, represents the ideal blend of traditional values and progressive entrepreneurial spirit. Her energy, leadership and focus on employee relations and customer service enable Vos Glass to remain a preferred subcontractor in this area's highly competitive construction market. Vos Glass also maintains a core value of supporting the community by giving back time, money and effort to business, social, charitable and educational organizations. Our Association has certainly benefited by Linda's participation on our Board of Directors and the support of Vos Glass," said John Doherty, President/CEO of the Associated Builders and Contractors, Inc., Western Michigan Chapter.

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Display of awards received from Associated Builders and Contractors, Inc

[www.abcwmc.org](http://www.abcwmc.org)



## MICHIGAN GLASS ASSOCIATION

In 1991, Linda Vos-Graham helped co-found the Michigan Glass Association, the only state-wide trade association for the glazing industry. Three years later, Vos-Graham would begin what would become a 10-year journey to get state legislation to ban insurance companies from restricting where customers could go for auto glass and collision repairs. Her efforts were rewarded in 2004 when Governor Jennifer Granholm signed the bill into law.

Vos Glass continues to be involved with the trade association. John Clelland, auto glass manager, currently sits on its board of directors.

[www.mgaglass.org](http://www.mgaglass.org)



Linda Vos-Graham pictured with Governor Granholm, Diane Rodenhouse of the Western Michigan Body Shop Association and Representative Daniels.

# AWARDS

**2006** Associated Builders and Contractors, Inc., Western Michigan Chapter, Award of Excellence, West Michigan Center for Arts and Technology

National Associated Builders and Contractors, Inc., Safety Committee, Gold Level Achievement Safety Award

Business Review, Finalist, Innovation Michigan Award, Vos Glass Resource Center

**2005** Associated Builders and Contractors, Inc., Western Michigan Chapter, Award of Excellence, Saint Mary's Lacks Cancer Center

**2004** Grand Rapids' 10th Annual Historic Preservation Award & Associated Builders and Contractors, Inc., Western Michigan Chapter, Award of Excellence, American Seating Park

National Associated Builders and Contractors, Inc. Safety Committee, Gold Level Achievement Safety Award

**2003** The Better Business Bureau of Western Michigan, Business of the Year

Associated Builders and Contractors, Inc., Western Michigan Chapter, Award of Excellence, Park Christian Reformed Church

**1986** The Better Business Bureau of Western Michigan, Small Business Advertiser of the Year

**1983** Associated Builders and Contractors, Inc., Western Michigan Chapter, Award of Merit, Grand Rapids City Centre



1983 – Grand Rapids City Centre



2005 – Saint Mary's Lacks Cancer Center



2004 – American Seating Park



2006 – West Michigan Center for Arts & Technology



25 YEARS